Innovative Best Practices in County Veterans Service Officer (CVSO) Model Implementation & Operation



Creating Regional Strategic Partnerships with Government & Community Partners



Presenting Critical Factors for Success and Key Results for Counties Implementing the CVSO Model

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NOV. 18-20, 2025 THE DAVENPORT GRAND SPOKANE COUNTY



Leadership in action...











Shout out to the amazing training through NACO PDA!

















ADAMS | ASOTIN | BENTON | CHELAN | CLALLAM | CLARK | COLUMBIA | COWLITZ | DOUGLAS | FERRY | FRANKLIN | GARFIELD | GRANT | GRAYS HARBOR

ISLAND | JEFFERSON | KING | KITSAP | KITTITAS | KLICKITAT | LEWIS | LINCOLN | MASON | OKANOGAN | PACIFIC | PEND OREILLE | PIERCE | SAN JUAN

SKAGIT | SKAMANIA | SNOHOMISH | SPOKANE | STEVENS | THURSTON | WAHKIAKUM | WALLA WALLA | WHATCOM | WHITMAN | YAKIMA







GOVERNING ON THE GROUND

THE PAST, PRESENT, AND FUTURE
OF COUNTY GOVERNMENT





COUNTY





TOOLS FOR COUNTIES / PROGRAMS & INITIATIVES

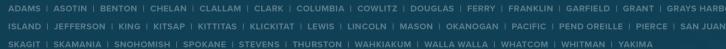
Operation Green Light for Veterans

Shine a light of hope and support for veterans

Share How You Are Participating











Key Take Aways: (Factors for Success!)

- ✓ Increase staffing resources with DOD Skillbridge and VA Workstudy
- ✓ Strong Data Collection/Quality Assurance
- ✓ Strategic, Multi-Jurisdictional Partnerships
- ✓ Strengths Based Leadership & Coaching
- ✓ Fully Developed Claims
- ✓ Ongoing Education & Training
- ✓ Community Engagement
- ✓ Veteran Centric

Key Results:

(High ROI for Counties!)

- ✓ Increased Revenue & Federal Dollars flowing into your county
 - \$25.7 million in FY24
- ✓ Decrease Dependence on Programs
 - Veteran Relief Fund, HUD, EBT, SNAP
- ✓ Improved Quality of Life for Veterans In Your Community
 - Wrap around services for Medical, Education, Burial, Employment, Transition Assistance Program & State Resources
- ✓ Increased opportunities for Strategic Partnerships
 - o Federal, State, Corporate, & Non-Profits
- ✓ Award Winning Best Practices/National Recognition
 - o 3 NACo Achievement Awards, Featured in National Publications
- ✓ More Competitive for Grant Opportunities
- ✓ High quality recruitment pipeline (DOD Skillbridge)
- Long term positive outcomes for Veterans
- ✓ Reduction in Veteran Homelessness & Suicide
- ✓ Long Term Sustainability
- ✓ Maximization of Veteran Relief Funds for Maximum Impact





Thank you!

Questions?





